



Lean Improvement Process Improvement - *PRESS for Success*

Summary

High Performance Learning's *PRESS for Success* Process Improvement training helps managers and employees make key work processes more effective (better able to meet customer needs), efficient (able to meet customer needs at lower cost), and flexible (more responsive to changing customer requirements). HPL's Process Improvement training programs and consulting services are customized for manufacturing, service, hi-tech, healthcare and government organizations.

Participants will learn how to:

- Identify the “right” processes to target for improvement
- Link process improvement efforts to the goals and objectives of the organization, business unit and/or department
- Apply appropriate tactics for initiating, coordinating and supporting process improvement activities
- Create a system for measuring, tracking, and reviewing improvement activities.

Who Should Attend

Managers, supervisors and employees at all levels of your organization.

Structure

PRESS for Success consulting services and training program materials include a participant/team manual and senior level consulting. HPL's widely acclaimed process improvement methodology includes the following five-phase process improvement blueprint which can be used to analyze all work processes:

Prioritize and identify process improvement opportunities.

Reach agreement with the key customers and suppliers of the process.

Establish agreed-upon requirements and evaluate your work.

Start improvement opportunities and analyze the performance gaps.

Show improvement results - develop, pilot, and implement process improvements.
Then measure and monitor new process improvements.